



Maryland Justice Passport June 2025 Updates

Litigant Feedback: The MJP is a needed tool for success

The Civil Justice team values feedback from MJP users. In June 2025, the team finished user testing sessions to identify whether the MJP helped bring about positive outcomes.

The feedback highlighted that litigants felt supported and well-informed thanks to the the MJP, with one user, Charlotte, stating:

"If I hadn't had kind of that support [from the MJP], frankly, as well as the education given to me in those situations, there's no way that I would have known that there were chances and opportunities and ways to sort it out and resolve it."

Other users spoke on the broader impact of receiving MJP services, and emphasized that it is a crucial program for litigants. One user, Matthew, expressed appreciation to Civil Justice and the MJP partners, saying:

"You know, people like yourself and the guys that work for you. Thank you. Y'all mean something. You know, you helping people for real on a level that people need help. It's a lot of people out here that need help."

He added, "But these are the times we live in, and it's up to guys like you and your organization...You know, to help us ordinary people take a stand. We need you, okay?"

Did You Know?

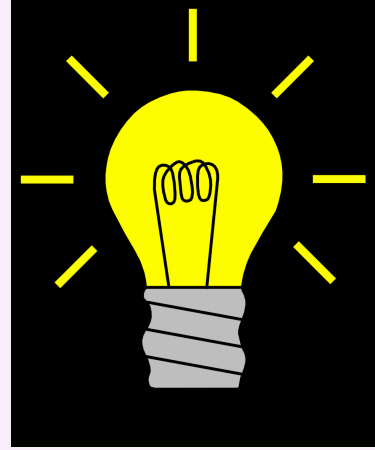
MJP Partner Terminology: "Pinged" and "Unpinged"

Within the MJP, there are varying settings partners can customize for their listings of services, including the mode of referrals.

Setting a listing to "**pinged**" means designated staff at the partner organization will be notified of referrals made to them and will take initiative to review the Justice Passport of the litigant, complete any conflict checks, and make contact.

Setting a listing to "**unpinged**" means there will not be a notification to the partner, and litigants will need to take the initiative to reach out themselves.

To learn more about "pinged" and "unpinged" setting options, partners are encouraged to reach out to the MJP team at mjp@civiljusticeinc.org.



You can find more information about the Maryland Justice Passport at www.mdjusticepassport.org.

If you would like more information about the project or would like to offer the Maryland Justice Passport at your organization, contact the team at mjp@civiljusticeinc.org.

*Your or your clients can create a Maryland Justice Passport using **this link**.*



Civil Justice, Inc. | 120 East Baltimore St. Ste. 2500 | Baltimore, MD 21202 US

[Unsubscribe](#) | [Update Profile](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!